Applications no longer simply support the business.
Applications are the business. Organizations are using a growing number of applications across multiple environments. Their need for consistent and secure applications in all environments is outpacing the infrastructure that delivers them.

Pulse and VMware surveyed 200 senior infrastructure management professionals and decision-makers involved in developing or executing load balancing strategies for their organization to understand the challenges they face in a multi-cloud or hybrid cloud environment.

Data collection: Jan 2 - Jan 26, 2022
Respondents: 200 load balancing decision-makers

## 94% of respondents will deploy applications in multiple cloud infrastructure environments by the end of 2023. What infrastructure environments are your applications

Applications increasingly deployed in multiple public cloud

and hybrid cloud environments

deployed in today, or will you be using by the end of 2023?

Please include production and development applications combined.

Will be using by end

Using today

Will be using by end

Not using, and don't



100%

Amazon AWS

Microsoft Azure

Cloud

Cloud

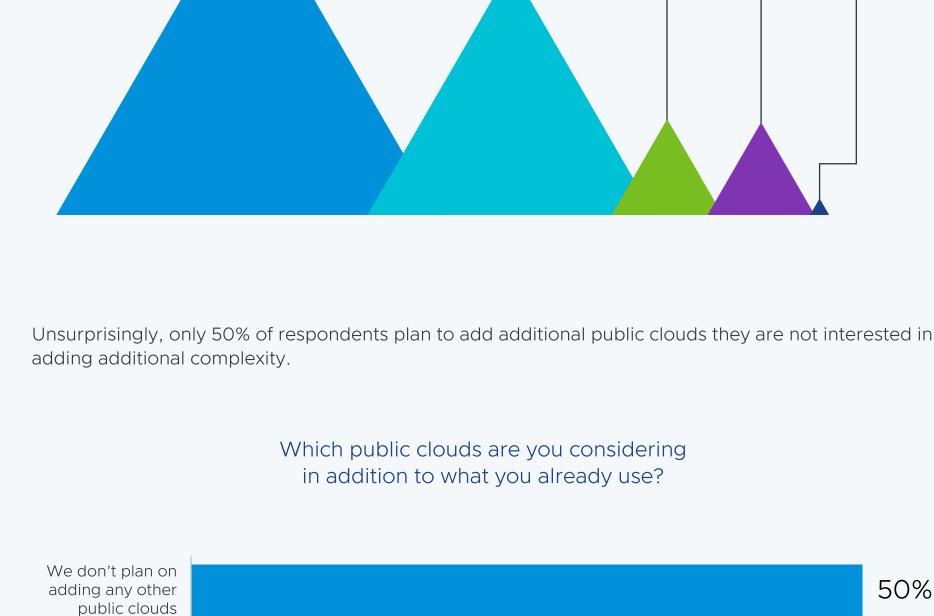
Cloud

Softlayer

Platform

L

(AWS users, n=146)



IBM Softlayer 5%

19%

19%

Amazon AWS

Google Cloud

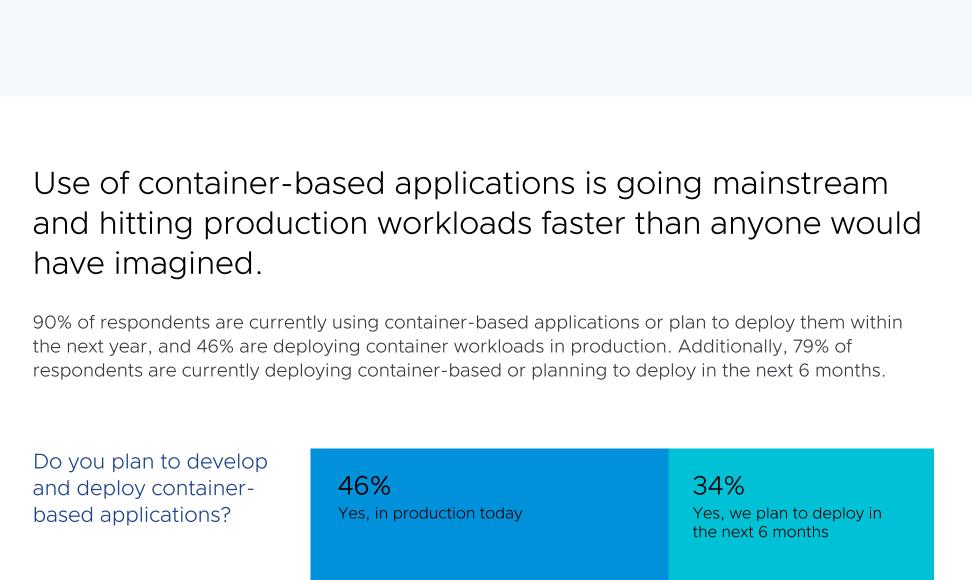
Microsoft Azure

Oracle Cloud

Platform

23%

22%



11%
Yes, we plan to deploy in 6 - 12 months

6%
Yes, we plan to deploy in a year or more

5%
No current plans

Many face challenges with current load balancers

Respondents rank the inability to provide self-service, automation difficulties, and lack of central

What are the top 3 operational challenges

you face with your load balancers today?

and managing applications across hybrid and

orchestration as their top three challenges with their current load balancers.

Difficult to automate

public cloud environments

Unable to provide selfservice options to app

owners

performance are their biggest issues.

21%

Very important

When managing applications across on-prem and

public cloud environments, what are the biggest

challenges your organization has experienced?

load balancer placement, capacity planning, and scaling

Lack of central orchestration of load balancing fleet

4 Upgrades are painful and cause service disruptions

5 Troubleshooting applications requires tedious wire shark traces

However, when it comes to managing applications across on-prem and public cloud environments,

respondents say managing application security, complex operation & managing and monitoring

or TCP dumps

60%

56%

72%

8%

63%

13%

71%

11%

2%

Somewhat important

Not very important

App security is not considered alongside

0% Not important at all

0% Unsure

load balancing

Somewhat important

Not very important

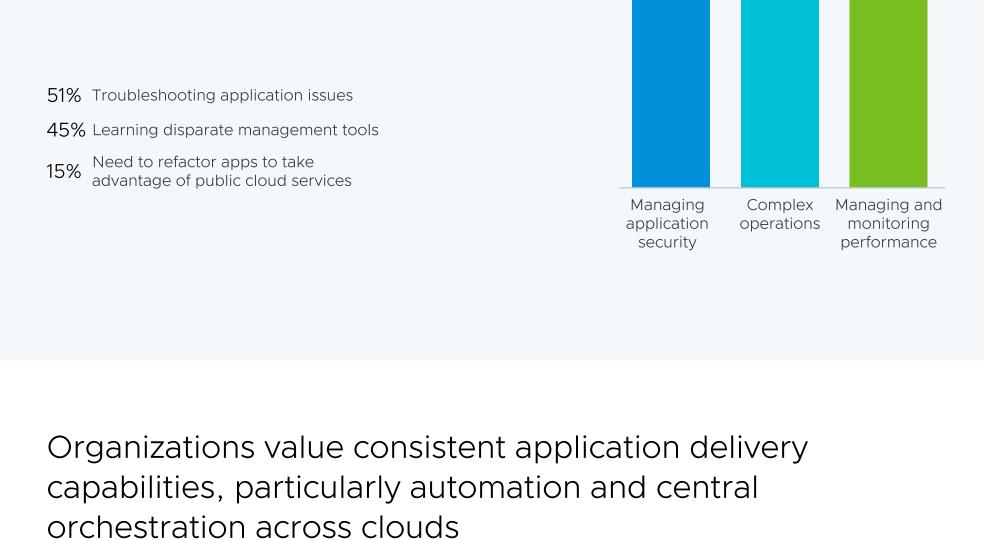
0% Not important at all

0% Unsure

Not very important

orchestration

69%



93% of respondents believe that it is very important or somewhat important that their organization has

How important is it for your organization to have consistent application delivery capabilities across different cloud environments?

For their load balancing needs, 84% of respondents consider automating decisions somewhat or very

How important are the following application delivery

capabilities for your multi-cloud load balancing needs?

Unsure

Somewhat important

24%

important. Additionally, 87% of respondents consider central orchestration of their entire load

balancing fleet across clouds somewhat or very important.

Very important

Automation

Non-disruptive upgrades

considering their load balancing needs.

24%

17%

Very important

26%

2%

88% of respondents say web application security capabilities are somewhat or very important when

How important are web application security capabilities (including WAF, rate limiting, URL filtering, L4/L7 ACLs, BoT mitigation) as you consider your load balancing needs?

30%

Not important at all

consistent application delivery capabilities across different cloud environments.

54%
Central

14%

3% 1% 1% 61% 56% Self-service Elasticity 20% 20% 23% 18% 2% 2% 45% 42% Observability Resilience 32% 36% 21% 20% 2% 3% 1% 49%





Title

Director 54.5%

Manager 11.5%

VΡ

34%

Respondent Breakdown

Region

EMEA 11%

Company Size

31.5%

26.5%

1,001 - 5,000

5,001 - 10,000

employees

42%

10,001+

employees